

Complimentary access to Fitness First – Terms & Conditions – Platinum Elite

1. Platinum Elite cardholders can avail 8 complimentary visits in a month (including Primary and Supplementary card holders)
2. Customer has to spend a minimum spend of AED 7,000, during the previous statement month to avail free access to Fitness First in the following month.
 - Example - Based on the retail spends between 15th of January' 22 to 14th February'22, the customer becomes eligible for 8 complimentary visits to Fitness First between 15th February'22 to 14th March'22
3. If the minimum spend requirement is not met, a fee of AED 50 will be applicable for every visit to Fitness First.
4. Personal training and special classes will be charged as per the rates applicable at Fitness First as these are not included as a part of the complimentary offer
5. Cardholders will be charged with AED 5 on their Mashreq Platinum Elite credit card for every visit to a Fitness First outlet, which will get reversed within the next 60 days if eligible for reversal. The aforesaid charge of AED 5 will be eligible for reversal only if it is paid directly on the physical Mashreq Platinum Elite credit card of the Cardholder. Any payment of the aforesaid charge of AED 5 through any digital wallet will not be eligible for reversal.
6. Valid Photo ID needs to be provided to gain access to Fitness First outlets.
7. Fitness First terms and conditions are applicable and available from Fitness First directly for availing any of their services.
8. Mashreq Bank accepts no responsibility or liability for any matters (including but not limited to injury, loss, fatality or damage caused to any person or property) arising out of or in connection with the use of Fitness First facility by the Mashreq Platinum Elite cardholder.
9. Mashreq Platinum Elite Card holders should provide details of any specific medical conditions that he/she feel that any 'Coach/Trainer' should be made aware of prior to using any Fitness First facility;
10. Fitness First Leisure Unlimited LLC, Fitness First Unlimited LLC, or any associated company or body including Landmark Group, cannot accept responsibility or liability for any injury, loss, fatality or damage caused to any person or property whatsoever while using the club facilities
11. Mashreq Platinum Elite Card holders need to fill a Physical Activity Readiness Questionnaire (PARQ Form) at club reception to use the club (First time only)
12. Mashreq Platinum Elite Card holders shall be subject to the standard terms and conditions applicable to a Fitness First Member or any such other terms and conditions to be agreed between the Mashreq Card holder and the Supplier
13. Fitness First accepts no responsibility or liability for any matters (including but not limited to injury, loss, fatality or damage caused to any person or property) arising out of or in connection with the use of Fitness First facility by any Mashreq Platinum Elite Card holders
14. The card holder must be over 16 years of age.
15. The card holder is subject to 15 mins consultation prior to use of the facility.

16. The offer is valid only valid at select Fitness First UAE. Restrictions may apply.