

MASHREQ SOLITAIRE CREDIT CARD – VALET PARKING SERVICE TERMS & CONDITIONS

Mashreq Solitaire credit cardholders are entitled to avail 2 complimentary valet parking uses every billing cycle as specified below, by presenting their valid / active Solitaire Credit Card at any of the below locations

LOCATION	TIMINGS	EMIRATE	Service Provider	NUMBER OF VISITS
Dubai Mall	As per Mall timings	Dubai	The Valet	2 standard visits Per Billing cycle month
Ibn Battuta Mall	As per Mall timings	Dubai	Valtrans	
Dubai International Airport (Terminal 1 & Terminal 3)	1 st Hour only	Dubai	Valtrans	
Mall of the Emirates, Dubai	As per Mall timings	Dubai	TVC	
Deira City Centre, Dubai	As per Mall timings	Dubai	TVC	
Mirdif City Centre, Dubai	As per Mall timings	Dubai	TVC	
Yas Water World	As per Water world timings	Abu Dhabi	Valtrans	
Ferrari World	As per Water world timings	Abu Dhabi	Valtrans	
Marina Mall	As per Mall timings	Abu Dhabi	Valtrans	
Yas Mall	As per Mall timings	Abu Dhabi	Valtrans	

- Utilization of the FREE Valet Parking service is **subject to a minimum cumulative retail spend of AED 10,000 in the previous billing cycle.**
- In an event of the customer not meeting the Minimum Spend criteria or Additional visits (uses), the charge for the same will be debited to the Solitaire credit card at the cost mentioned in the below charges table.
- Charges for additional visits (uses) for valet services are not reversible.
- Valet Services are being provided through a third party, VALTRANS Transportation Systems and Services LLC. ("Valtrans"), The Valet (Dubai Mall) and TVC (The Valet Co.)
- To be able to use the valet services you will need to present your Mashreq Solitaire Credit Card to the Valtrans, The Valet (Dubai Mall) and TVC personnel at any of the above-mentioned locations.
- Customer should write down their name and complete credit card number on the registration form at any of the above mentioned locations.
- This service provided by the service provider is subject to availability of parking space.
- This service is offered at the sole discretion of the Bank and the Bank reserves the right to modify or vary the service.
- The Bank reserves the right to Add or Delete any location.
- The Bank reserves the right to modify the monthly minimum spend criteria at its own discretion.

Valtrans Terms & Conditions

Standard Complimentary Parking Validity: For all locations with standard complimentary parking validity, the maximum time period that a single visit can constitute of is the period from the time the Cardholder hands over the keys at the valet desk to the end of valet operational hours on the same day.

Limited Time Complimentary Parking Validity: For all locations with limited time complimentary parking validity, the maximum time period that a single visit can constitute is set out in the table above. Important! In case the Cardholder's vehicle is parked at a Valtrans location and The Valet (Dubai Mall) for a time period exceeding the limited time complimentary parking validity, the Cardholder will be liable to pay the charges for excess usage/overtime as set out in the table above. These charges may either be payable in cash on location at the Valtrans kiosk.

Charges

The below mentioned charges will be debited to the card holder upon exceeding the permitted 2 complimentary monthly uses or in the event of not meeting the monthly spend criteria for this service.

LOCATION	Charge Per Visit (AED)
Ibn Battuta Mall, Dubai	AED 50
Mall of the Emirates, Dubai	AED 75 (standard), AED 150 (VIP)
Deira City Centre, Dubai	AED 50 (standard), AED 100 (VIP)
Mirdif City Centre, Dubai	AED 50 (standard), AED 100 (VIP)
Dubai International Airport – Terminal 1 & Terminal 3 (1 st Hour only)	AED 70
Yas Water World, Abu Dhabi	AED 50
Ferrari World, Abu Dhabi	AED 50
Yas Mall, Abu Dhabi	AED 50
Marina Mall, Abu Dhabi	AED 50

Charges for parking locations at Dubai Mall

LOCATION	Parking Type	Day	Rate
Fashion Ave.	Standard / Normal	Weekday (Sunday to Thursday)	AED 100.00
		Weekend (Friday and Saturday) & Public Holiday	AED 150.00
Lake View	Standard / Normal	All Week (Sunday to Saturday)	AED 100.00
Bloomingdale's, Souk & Lafayette	Standard / Normal	Weekday (Sunday to Thursday)	AED 50.00
		Weekend (Friday and Saturday) & Public Holiday	AED 100.00

With effect from 1st January 2018, all fees & charges mentioned are subject to additional 5% Value Added Tax.