

## **Claiming for your Car Insurance**

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### **AXA Gulf**

Just follow these simple steps:

1. Get the police report. You should ensure that all details are correct on the police report.
2. After getting the report you can submit the claim on our website <https://www.axa.ae/en/support/claims>  
Send us an email on [motorclaims.registration@axa-gulf.com](mailto:motorclaims.registration@axa-gulf.com) with the following documents copies

- Police Report
- Driving license
- Vehicle Registration

or

Go with your driving license, registration card of your Car and the police report to one of our approved workshops you'll find information about our network of workshops through our website ([www.axa.ae](http://www.axa.ae)). You will find the AXA desk inside the workshop where one of our staff will take your documentation and register the claim.

Once you submit the claim request you will be provided a claim number at the end of the process and our claims department professionals will be put to work immediately to give the required service.

During the process of managing your claim, you will have complete information about it again by accessing our website ([www.axa.ae](http://www.axa.ae)) or by calling our call center by phone 800 AXA (select query claims) during business hours Sunday to Thursday from 8:00 a.m. to 10:00 p.m. and Saturdays from 8 a.m. to 5 p.m.

Additionally, AXA will provide you with regular updates via SMS and Email on your claims status.

### **Claiming with QIC**

You can call 800 4742

You need to get the following documents:

- Original police report from Traffic Department
- Copy of both sides of your car registration
- Copy of both sides of your driver's license
- Copy of the police report

You can also email us at [motorclaims.uae@qici.com.qa](mailto:motorclaims.uae@qici.com.qa).

## **Claiming with OIC**

Please contact OIC on 800 405. You can also email us on [Motorclaims@tameen.ae](mailto:Motorclaims@tameen.ae)

You need to get the following documents:

- Original police report from Traffic Department
- Copy of both sides of your car registration
- Copy of both sides of your driver's license
- Copy of the police report