

Claiming for Home Contents and Personal Belongings

How to submit your claim:

1. If you encounter any issue and want to submit a claim, our dedicated claims team can help you anytime with our hassle-free claims process, anywhere. Just tell us what happened and we will take it from there.
2. You can get in touch with us through various touchpoints:
3. Call 800 (AXA) 292 and one of our customer service representatives will guide you through your claim.
4. Submit your claim through this link online through axa.ae/en/support/claims

Please remember to keep the following documents while submitting the claim:

- Police report
- Original purchase receipt or proof of ownership of the item
- Proof of existence of the item
- Evidence relating to the incident
- Official documentation relating to the insured