

Re-synchronisation Form – Electronic Signature Card

We, _____

(“**Customer**”) refer to the mashreqMATRIX Agreement executed by the Customer and the Bank (“**Agreement**”) with respect to the Services. Unless defined herein, capitalised terms used herein shall have their meanings as assigned to them in the Agreement. Once executed, this Re-synchronisation Form shall be deemed to be a part of the Agreement.

The Customer hereby requests you to please resynchronize/unlock the Electronic Signature Card issued to the User with details as per below.

My mashreqMATRIX profile details are as under:

User Name : _____

User Login ID : _____

Device Serial Number : _____
(Printed on the backside of the Electronic Signature Card)

In consideration of your complying with our instructions as aforesaid, we hereby agree and undertake to protect, defend, hold harmless, indemnify and keep you fully indemnified of, from and against any and all claims, demands, liabilities, obligation, losses, damages, penalties, actions, causes of actions, proceedings, judgments, suits, costs and expenses of any kind and nature whatsoever that may be imposed on or asserted against or incurred or suffered or sustained by you directly or indirectly as a result of or in consequence of your compliance with our instructions and we also fully and irrevocably waive, release, discharge and relinquish you from any and all claims, obligations and rights that we may have against you under the law or otherwise.

Signed and stamped on behalf of the Customer By:

Name : _____
User

Signature : _____

Date : _____