

## User Deletion Form

Date \_\_\_\_\_

We, \_\_\_\_\_ (the **“Customer”**) refer to the mashreqMatrix agreement signed between the Customer and the Bank (**“Agreement”**) for the provision of Services. Capitalised terms used herein but not defined shall have their meanings as assigned to them in the Agreement.

The Customer hereby requests and fully authorises the Bank to delete from the Customer’s mashreqMatrix user profile, the below mentioned User’s name and User Login ID. Once executed, this User Deletion Form shall be deemed to be a part of the Agreement.

User’s name and User login ID along with Account Details (please mention at least one account number):

| User Name | User’s Login ID | Account Number |
|-----------|-----------------|----------------|
|           |                 |                |
|           |                 |                |
|           |                 |                |
|           |                 |                |
|           |                 |                |

In consideration of the Bank complying with the Customer’s instructions as aforesaid, the Customer hereby agrees and undertakes to protect, defend, hold harmless, indemnify and keep the Bank fully indemnified of, from and against any and all claims, demands, liabilities, obligation, losses, damages, penalties, actions, causes of actions, proceedings, judgments, suits, costs and expenses of any kind and nature whatsoever that may be imposed on or asserted against or incurred or suffered or sustained by it directly or indirectly as a result of or in consequence of the Bank’s compliance with the Customer’s instructions and the Customer also fully and irrevocably waives, releases, discharges and relinquishes the Bank from any and all claims, obligations and rights that it may have against the Bank under the law or otherwise.

Signed and stamped on behalf of the Customer by:

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Designation \_\_\_\_\_

Signature \_\_\_\_\_

Signature \_\_\_\_\_

